

Manager note:

Hi team,

I've just sent another email for your preview. As the week winds down, we have some plans to celebrate our team and bring us all together in the future. Please let Kendall Gilliland know if you have any changes or suggestions by 12:30pm.

It's been a pleasure to spend more time with all of you this week :heart:

To: customerteam@mailchimp.com

From: carine.roman@mailchimp.com

Send date: Thurs, Oct 7

Subject: [Inform; 3 minutes] A look at Customer Team events and experiences in Q4

Hi team,

I hope you enjoyed the mindful moments, and the conversations we've had this week! I loved the balance between reptiles, goats and llamas!

As I've mentioned, we're moving toward an **always-on celebration strategy** that will continue well after this week ends. Here are some of the experiences we have planned for Q4:

- **November: Volunteer to Help Nonprofits Gear Up for Giving Tuesday**
We're partnering with our Corporate Citizenship team to support our nonprofit customers. Giving Tuesday is one of the most important fundraising opportunities for nonprofits, and many of our nonprofit customers operate with limited resources. Who better to help our customers prepare for Giving Tuesday than our Customer Team? We'll be hosting two, 50-minute workshops with a group of nonprofits on October 27th and 28th, and individual consultations with nonprofits on November 3rd and 4th. [Sign up](#) to join us.
- **Coming This Fall: The Cook Gallery is Going Digital**
For some of you who may be new to the organization, Sean Cook used to host a "Gallery space" in our Ponce City Market office to showcase the art of Mailchimp Peeps. We have so much creative talent in our midst, and the [Cook Gallery](#) was an opportunity to celebrate and display the art that our people create. Of course, offices are a bit out of style these days, so the Cook Gallery will return via a digital experience. The inaugural digital exhibit will curate art submissions from the Customer Team. [Sign up](#) and stay tuned for when the gallery will open its virtual doors.
- **December: Join us for a KIMP Radio Takeover**
The Customer Team is taking over KIMP Radio one Wednesday in December. We'll send an email closer to December, so budding DJs and music aficionados, please be on the lookout for a signup sheet coming this November.

And don't forget to sign up for our new **Mentorship program**. As part of our commitment to continual development and growth opportunities for our Customer Team, Beaker Tincher and Stephanie Roy worked together to pilot a mentorship program that we hope will soon be available company-wide. Need more info? Check out the latest episode of our [Cereal Bytes podcast hosted by Craig Goldberg](#), where Beaker goes into a lot more detail. Nicole Holman has also worked with Beaker to create a great wiki with all the details [here](#). Please take a moment to [sign up](#) if you're interested in being a mentor or a mentee. **The initial sign-up deadline is Oct. 22**, but applicants are welcome anytime.

Lastly, **please take a moment to [share your feedback](#) on the experiences this week.**

That's all for now. I am so proud of this team and looking forward to more opportunities to connect over the remainder of the year and beyond. It's been a pleasure to spend more time with all of you this week.

Thank you!

Carine